



STACEY PHEFFER AMATO
Assemblywoman 23rd District
Queens County

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July 26, 2018

Andy Byford, President
NYC Transit Authority
2 Broadway
New York, NY 10004

Dear President Byford,

I am writing on behalf of many of my constituents who utilize the A Train regularly, and who have contacted me regarding the difficulties they experience with the current A Line service changes, and their requests to improve transportation service.

As you know, the A Line service interruptions have been in effect on weekdays and weekends since the beginning of July. My constituents have conveyed frustration with insufficient S Shuttle service, which is being provided to compensate for the A Train. I have been told of up to two trains' worth of commuters who now regularly wait long periods in the summer heat, or in heavy rain for a shuttle to arrive. Additionally, I have been informed of significant wait times between shuttles. While commuters have conveyed understanding and an appreciation of the need for repairs and upgrades, they have also expressed the need for reasonable transportation options to allow them to get to and from work, and conduct other daily activities.

As it stands, the Rockaway Peninsula is devoid of efficient public transportation options. Those who relied upon the A Train are now being given an even longer and more inconvenient commute. I am therefore requesting that the MTA immediately implement changes to improve the current situation. I respectfully request that you direct the appropriate personnel to investigate this situation, and inform me of any corrective actions taken. Should you need any additional information, please do not hesitate to contact me at (718) 945-9550.

Thank you for your time in reviewing and responding to this request.

Sincerely,

Stacey Pheffer Amato
Member of New York State Assembly
23rd District, Queens