



Assemblyman

N. NICK PERRY

Quality of Life Survey of Tenant Services & Apartment Conditions

Assemblyman N. Nick Perry

903 Utica Avenue, Brooklyn, NY 11203 • 718-385-3336

Room 736 LOB, Albany, NY 12248 • 518-455-4166

Email: perryn@assembly.state.ny.us

Dear Constituent:

During the past winter season, many of you called my office about the lack of adequate heat and hot water. It is my priority to help ensure you receive the services you are entitled to as a tenant, so I appreciate you contacting me and allowing me the opportunity to assist you.

Now I need your help to determine how severe your landlord has been in neglecting to provide services, and what steps need to be taken to bring your landlord into full compliance with all laws and housing regulations, and also ensure that penalties are enforced where applicable.

Please carefully fill out the questionnaire within this pamphlet and return it to my office, or you can fill it out online at assembly.state.ny.us/mem/N-Nick-Perry.

All responses will be kept confidential, and source of information will not be shared with landlord.

Working for you!

Assemblyman N. Nick Perry

For free assistance in resolving problems with citizenship and immigration applications, utility bills, and various other issues, visit **ASSEMBLYMAN NICK PERRY** at **903 UTICA AVENUE** (between Church & Snyder) **(718) 385-3336**

Room 736 LOB, Albany, NY 12248
(518) 455-4166

perryn@assembly.state.ny.us

OCTOBER 1ST - MAY 31ST
DAY
6 a.m. - 10 p.m.
if it is **BELOW 55°** OUTSIDE
Your apartment should be **AT LEAST 68°** INSIDE

OCTOBER 1ST - MAY 31ST
NIGHT
10 p.m. - 6 a.m.
if it is **BELOW 40°** OUTSIDE
Your apartment should be **AT LEAST 55°** INSIDE

Tenants Without Heat Should Call (24 Hours a Day - 7 Days a Week)

3-1-1 Citizen Service Center
For Hearing Impaired
TTY (212) 504-4115

NYC Department of
Housing Preservation
& Development

You may also call Assemblyman Perry at (718) 385 3336 to report a lack of heat.

Survey of the Needs and Concerns of Tenants Residing in the 58th Assembly District

Name _____ Apt # _____

Building address _____

Phone _____ Email _____

Number of residents in apt? _____ 12 & Under _____ 65 and over _____

1. ARE YOU SATISFIED WITH THE CONDITIONS IN YOUR APARTMENT? Yes No If no, state why _____

1 2 3 4 5 6 7 8 9 10

On a scale of 1-10, how do you rate the general conditions in your apartment?
1=Terrible, 10=Perfect

2. ARE YOU SATISFIED WITH THE LIGHTING AND CLEANLINESS OF THE COMMON AREAS? Yes No If no, state why _____

1 2 3 4 5 6 7 8 9 10

On a scale of 1-10, how do you rate the lighting and cleanliness of common areas?
1=Terrible, 10=Perfect

3. ARE YOU SATISFIED WITH THE SAFETY AND SECURITY SERVICES IN YOUR BUILDING? Yes No If no, state why below
Building Entrance Front Door: Lock No Lock **Buzzer-Intercom:** Operable Non-Operable

1 2 3 4 5 6 7 8 9 10

On a scale of 1-10, how do you rate the security in the building?
1=Terrible, 10=Perfect

4. DO YOU RECEIVE ADEQUATE HEAT AND HOT WATER? (Circle one)

- a. Always b. Sometimes c. Almost never d. Never

Comments: _____

1 2 3 4 5 6 7 8 9 10

On a scale of 1-10, how do you rate the delivery of heat and hot water in your apartment?
1=Terrible, 10=Perfect



ASSEMBLYMAN
N. Nick
PERRY

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5. HOW MANY DAYS THIS PAST WINTER DID YOU NOT RECEIVE HEAT OR HOT WATER? (Circle one)

- 1-4 5-9 10-14 15-20 Over 20

6. HOW MANY TIMES HAVE YOU CONTACTED MANAGEMENT REGARDING BUILDING SERVICES IN THE PAST YEAR? _____

7. HOW MANY TIMES DID YOU CONTACT MANAGEMENT BECAUSE OF NO HEAT/HOT WATER THIS WINTER? _____

8. DOES MANAGEMENT RESPOND TO YOUR COMPLAINTS IN A TIMELY MANNER? (Circle one)

- a. Always b. Sometimes c. Almost never d. Never

9. HAS YOUR APARTMENT BEEN PAINTED IN THE LAST 3 YEARS? Yes No

OTHER COMMENTS/CONCERNS: _____
